TOWN OF LYME SURVEY

February 27, 2015

Over the past year through conversations with Lyme residents around town and at "Coffee Hours" several recurring questions and suggestions have been brought to Select Board Members. In an effort to gain a better sense of how others feel about these ideas the Select Board has created this survey. We welcome your thoughts and comments regarding these and any other issues you have on your mind concerning the operations in Lyme. Our goal is to serve you.

DO YOU FAVOR TWICE A YEAR TAX BILLINGS? The first payment would be due July 1st and would be one-half last year's tax. The second due December 1st would be based on the new tax rate (issued by DRA in October) minus the payment made on July 1st. YES () NO () Note: This would reduce or eliminate the interest on the Tax Anticipation Note in the Budget.

TRANSFER STATION HOURS: Originally the TS hours were established based on the vendor schedule. Some have expressed a preference for changing from Sunday to Saturday or even another day. One of the problems is the difficulty in hiring Attendants since it is only part-time (8 – 9 hours a week) and most work full time elsewhere, however we would like to hear your comments and suggestions.

COFFEE HOURS: To keep lines of communications open we initiated "Coffee Hours" with one Select Board representative at a selected location each week to meet in a less formal setting. The response has been favorable and we plan to continue this. We would like to thank the local businesses who have generously provided the venues and refreshments for these meetings. Tuesdays mornings work best for us but would you prefer afternoon hours. YES () NO () NO PREFERENCE () Do you prefer the rotating venues or would it be easier to use the Town Office Conference Room. Rotating Venues () Town Office ()

CREDIT CARDS: The Board is working to enable the Town Clerk and the Tax Collector to set up the ability to accept Credit Card payments, ACH payments and online vehicle registration. This cannot happen until after our computers update this spring. There are fees (2.95% for credit cards and \$1.50 for ACH payments) which will be charged to the customer for this service. Many towns in New Hampshire offer this service. More information can be found at www.EB2Gov.com.

These are just a few of the things we are looking at. Please feel free to add any comments or suggestions you may have on the back and either drop them in the box provided at the Town Office or if closed in the Town Clerk's box in the entranceway or mail to Lyme Select Board Office, PO Box 126, Lyme, NH 03768.

Sincerely, Jay, Sue and Patty